Our Programs and Services

Request Instructional Development Help

OIT offers development assistance for courses and website components at no cost to faculty. Consultation is available for teaching and technology solutions. Our instructional developers and trainers will consult with you regarding:

- Online@UT courses
- Assessment strategies
- Communication and collaboration tools
- Online@UT course banners
- Course design: flipped, blended, and online
- Course capture
- Creation and integration of images, audio, and video
- Website development
- Interactive learning modules
- Creation of accessible course materials

Ready to get started? Visit OIT’s online contact form and enter a brief description of your instructional development request. help.utk.edu

Teaching Tools and Services

Lecture Recording Equipment

Interested in creating your own high-quality video presentations? Check out equipment from OIT to produce online mini-lectures, create video-based course overviews, convey challenging concepts, or post annotated test explanations. Available equipment includes microphone kits, single iPads, a green screen, and other resources. oit.utk.edu/teachingtools/checkout

Personal Response Systems

(Clickers and Mobile Devices)

Students can respond to questions or polls during class using mobile devices and/or physical clickers, with the results immediately available for onscreen review. With the mobile option, there is no additional cost for students and no additional hardware for you! To get started, check out the link below. oit.utk.edu/teachingtools/clickers

Technology-Enhanced Classrooms

OIT provides onsite faculty training, online user guides, and a searchable database of technologies available in each classroom. oit.utk.edu/teachingtools/tec

Exam Scanning and Scoring

To plan multiple-choice exams using Scantron-like forms, log on to your Canvas account, open your course, click “Launch Akindi,” and watch the brief introductory video. oit.utk.edu/teachingtools/akindi

QuestionPro Web Survey Designer

QuestionPro is a powerful online survey tool that goes beyond collecting research data. Create tests with automatic scoring, instructional modules, and forms. Training is available via scheduled workshops and personal consultations. oit.utk.edu/research/websurveys

Contact Us

OIT Instructional Support
oit.utk.edu/instructional

OIT HelpDesk
help.utk.edu • 865-974-9900 • oit.utk.edu/chat

Sign Up for OIT’s Newsletters
oit.utk.edu/about

OIT Instruction and Research eNewsletter:
Monthly information for instructors and researchers on services, events, workshops, and grant opportunities.

IT Weekly:
For instructors, staff, and campus leaders who want to stay informed about current technology news at UT.

Get Real-Time Campus Technology Updates

@UT_OIT
Online@UT (Canvas)
Canvas provides enhanced tools to allow instructors and students to deliver course materials, submit assignments and tests, view grades, and create learning activities. OIT provides workshops, individual and group consultations, and online documentation to enhance your use of Canvas.

online.utk.edu | oit.utk.edu/training

LiveOnline@UT (Zoom)
LiveOnline@UT is the UTK-branded name for Zoom video conferencing. Zoom is a cloud-based technology that allows faculty, staff, and students to have high-quality audio or video interaction in real time from their computers and mobile devices, including MacOS, Windows, iOS, and Android. Zoom is UTK’s preferred online synchronous course delivery tool.

tennessee.zoom.us

Webcasting
Request video streaming of academic events such as classes, symposia, or special lectures. Video can be streamed live or archived for “on-demand” viewing. You may view your webcasts through an online catalog and share links. There is a cost for webcasting services. To learn more or request a webcast, contact the OIT HelpDesk.

help.utk.edu/footprints/webcast

Digitization and Storage
Digital Media Services
Digital Media Services (DMS), located in Room 170 on the first floor of Hodges Library, provides creation, storage, and delivery of electronic text, digital images, and streaming audio/video files for faculty. DMS will digitize instructional content such as articles, book chapters, audio tapes, slides, and videos.

dms.utk.edu

Cloud Storage
Faculty and instructors have access to cloud-based storage solutions through UT-issued Office 365 accounts (OneDrive) and Google accounts (Google Drive).

oit.utk.edu/office365 | oit.utk.edu/google

Teaching Strategies
oit.utk.edu/instructional/strategies

Online Instructor Toolkit
Learn how to apply an efficient process when preparing and teaching online courses, then explore an extensive list of supported software.

Creating Online Lectures
Which online lecture strategy is right for your class? Compare One-Shot Video, PowerPoint with Voiceover, Zoom, Video Arc, My Mediasite, Camtasia, and Captivate. All recorded lecture formats can be delivered via Canvas, but hosting might include Office365 Video Channel, YouTube, or Mediasite.