How We Support Scholars

We help scholars maximize their strengths and understand how those strengths contribute to scholars’ academic dreams, career paths, and personal well-being.
Vol Success Teams
Scholar’s Vol Success Team

Academic Advisor

Academic Coach

One Stop Counselor
Scholar – Their Role

The scholar is the center of the team. Their team will travel with them throughout their experience at UT. Together, they will co-create an academic success plan.
Academic Advisor

The Academic Advisor's role is to:
• Provide professional advising that assists and engages the scholar early in exploring majors and careers together with their chosen area of study

The scholar’s role is to:
• Go to their advisor with questions related to their course planning, potential majors, and path to graduation
• Create a flexible schedule of classes that gives priority to studying and working and accommodates outside interests the scholar enjoys
• Boldly explore their interests in majors, minors, classes, and other academic and career options
The Academic Coach's role is to:

- Help the scholar discover, maximize, and use their strengths to increase their academic success, career path options, and personal well-being
- Develop scholar’s semester goals
- Create a personal success plan

The scholar’s role is to:

- Picture their best possible UT experience and use their coach's expertise to help get there by:
  - Discussing strengths, interests, and goals
  - Navigating their academic life at UT
  - Growing academic skills (time management, learning strategies)
  - Exploring exciting UT educational options (internships, travel, research)
One Stop Counselor

The One Stop Counselor's role is to:

- Provide information about financial aid, student accounts, and enrollment processes and to simplify these three areas to make sure the scholar has the right information at the right time.

The scholar’s role is to:

- Stay active and informed with deadlines, account information, and their financial aid status.
Every Step of the Way

The Scholar’s Vol Success Team travels with them throughout their journey at UT.

Vol Success Team
- Acceptance to UT thru First-Year Experience

Vol Success Team
- Gaining Career & Co-Curricular Experience

Vol Success Team
- Successfully Completing Program Requirements
Academic Support Services

- Supplemental Instruction (SI)
- Tutoring
- Study Groups
- Academic Workshops
Faculty Resources

- Attendance Considerations During COVID-19
- Flexibility in Online and Hybrid Course Attendance Practices
- Recognizing a Disengaged Scholar
  provost.utk.edu/instructor-responsibilities/

- Online Academic Success Guide
  studentsuccess.utk.edu/online-academic-success-guide/
Additional Resources

• 974-HELP referral line for distressed students to feel understood and supported and learn about resources

• Student Counseling Center for tele counseling and psychiatry services that can be set up by calling (865) 974-2196

• Office of Student Conduct and Community Standards to resolve academic dishonesty issues:
  • 865-974-3171
  • studentconduct@utk.edu
Division of Student Success

- Academic Inclusive Initiatives
- Academic Success Center
- Campus-wide Advising Initiatives
- Center for Career Development & Academic Exploration
- First-Year Programs
- Honors & Scholars Programs
- National Scholarships & Fellowships
- New Student Orientation
- Undergraduate Research
- Veterans Resource Center
Student Success

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Vice Provost for Student Success

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Welcome to Rocky Top!